

GSA Advantage!



The image shows the cover of the 'GSA Advantage! Summer 2000 Handbook for Customers'. The cover is primarily blue and red. At the top left is the GSA Federal Supply Service logo. The main title 'GSA Advantage!' is written vertically in large white and yellow letters on a blue background. Below this, a close-up photograph of a computer keyboard is featured. In the top right corner of the cover, there is a small inset photo of a man at a computer with the text 'convenient step-by-step information via the internet'. At the bottom, the text 'Summer 2000 Handbook for Customers' is followed by 'U.S. General Services Administration' and 'Federal Supply Service'. The bottom right corner features the 'GSA Advantage!' logo, the website 'www.gsaAdvantage.gov', and the phrase 'on-line shopping'.

GSA
Federal Supply Service

GSA Advantage!

convenient
step-by-step
information
via the
internet

**Summer 2000
Handbook for Customers**
U.S. General Services Administration
Federal Supply Service

GSA Advantage! on-line
shopping
www.gsaAdvantage.gov

NEW GSA ADVANTAGE TOLL-FREE HOTLINE NUMBER

We have upgraded the GSA *Advantage!* hotline to a toll-free number. The new number is 877-472-3777 (877-GSA-3777).

Please note that if you have a problem with an order or just want to ask a question about Advantage, we can serve you fastest if you direct your request to the customer service area best prepared for your type of question. If you would like to contact customer service about a problem or question concerning:

- Status or discrepancies on items you have ordered from schedule vendors –

Contact the vendor direct at the phone number provided on your 'summary at checkout'. Note: Information is also available in your on-line 'Order History/Status'.


- Status or discrepancies on GSA requisitioned items –

Contact GSA's National Customer Service Center (NCSC) at 800-488-3111 or e-mail rodsn.ncsc@gsa.gov.

For all other questions pertaining to GSA *Advantage!*, contact the GSA *Advantage!* toll-free hotline at 877-472-3777 or e-mail gsa.advantage@gsa.gov.

What ever federal agency you work for, what ever you buy, where ever you are . . . **GSA Can Help Federal Purchasers Hit the Mark**

U.S. General Services Administration Federal Supply Service



GSA Advantage! on-line shopping
www.gsaAdvantage.GOV